

ABSTRACT OF THE DISCLOSURE

The present invention relates to a system and method for notifying customers. The system is designed to receive information from the customer related to a filter or a filtration system and equipment served by the filtration system, use that information to compute a replacement time for the filter; and contact the customer in one or more different ways at an appropriate time. Some of these forms of contact include sending reminder messages and automatically sending replacement parts or dispatching a service entity to change the filters at an appropriate time.